

Recruiting and hiring a PCA just got easier....

## Mass PCA Referral Directory



### FAQs for the PCA Workforce Council's new Mass PCA Referral Directory

[www.masspcadirectory.org](http://www.masspcadirectory.org)

#### Who is the new referral directory for?

- All MassHealth PCA Consumers looking to hire Personal Care Attendants.

#### What features does the new referral directory have?

1. Email alerts for consumers and PCAs when new worker and job matches are found
2. Access from any mobile device
3. Back up worker listings
4. Translation and customer service interpretation in all major languages spoken across the state
5. Basic and advance search function for workers to find and apply to job postings

#### When is the new referral directory available?

- **Consumers can pre-register and create job postings beginning June 1, 2018** by visiting [www.MassPCADirectory.org](http://www.MassPCADirectory.org) or calling 1-888-MassPCA (1-888-627-7722) to speak with a customer service representative
- Consumers can use the site to search for PCAs **beginning July 1, 2018**.

#### What is happening to Rewarding Work?

- Rewarding Work remains a valuable resource for respite and self-directed services through DDS and for private pay users.

#### How can people access the new referral directory?

1. Visit [www.MassPCADirectory.org](http://www.MassPCADirectory.org)
2. Call 888-MassPCA (888-627-7722) to speak with a customer service representative (beginning June 1, 2018).

#### Where can I get more information about the new referral directory?

- Visit [www.mass.gov/pca](http://www.mass.gov/pca) or email at [pcacouncil@state.ma.us](mailto:pcacouncil@state.ma.us)